

Chief Executive Presentation



**Slough Health Scrutiny Panel
6 October 2016**

Andrew Morris – Chief Executive

Wexham Park CQC 2014 Results

	Safe	Effective	Caring	Responsive	Well-led	Overall
Accident and emergency	Requires Improvement	Inspected but not rated	Requires Improvement	Inadequate	Requires Improvement	Requires Improvement
Medical care (including older people's care)	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement	Inadequate
Surgery	Inadequate	Good	Requires Improvement	Inadequate	Inadequate	Inadequate
Intensive / critical care	Good	Good	Good	Requires Improvement	Good	Good
Maternity and family planning	Inadequate	Requires Improvement	Requires Improvement	Requires Improvement	Inadequate	Inadequate
Services for children and young people	Good	Good	Good	Good	Good	Good
End of life care	Requires Improvement	Good	Good	Requires Improvement	Good	Requires Improvement
Outpatients	Requires Improvement	Inspected but not rated	Good	Inadequate	Requires Improvement	Requires Improvement
Overall	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Inadequate	Inadequate

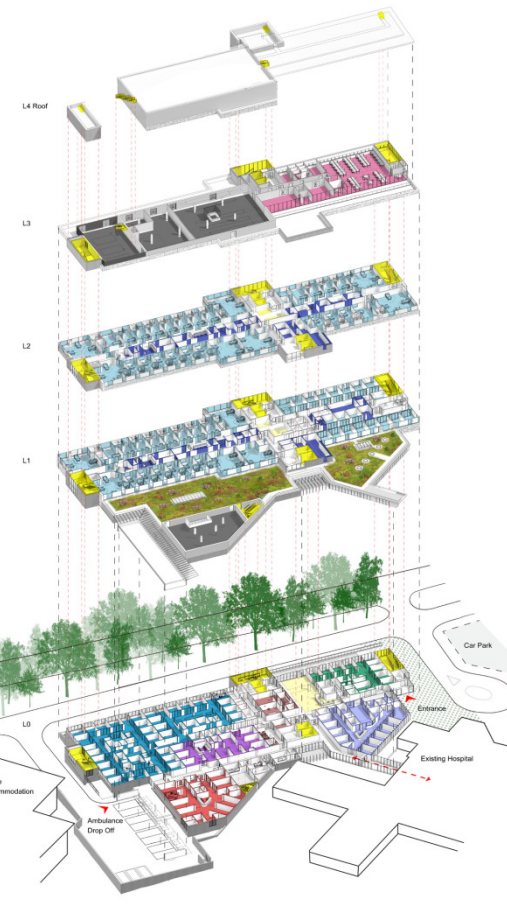
Wexham Park CQC 2015 Results

	Safe	Effective	Caring	Responsive	Well-led	Overall
Urgent and emergency services	Good	Good	Good	☆ Outstanding	☆ Outstanding	☆ Outstanding
Medical care	Good	Good	Good	Good	Good	Good
Surgery	Good	Good	Good	Good	☆ Outstanding	Good
Critical care	Good	Good	☆ Outstanding	Good	☆ Outstanding	☆ Outstanding
Maternity and gynaecology	Good	Good	Good	Good	Good	Good
Services for children and young people	Good	Good	Good	Good	Good	Good
End of life care	Good	Good	Good	Good	Good	Good
Outpatients and diagnostic imaging	Good	Not rated	Good	Good	Good	Good
Overall	Good	Good	Good	Good	☆ Outstanding	Good

What makes a difference?

- Leadership at all levels
- Values & behaviours – customer care
- Clarity on governance
 - Safety
 - Outcomes
 - Experience
- Integration funding
- Being clear what ‘good’ looks like

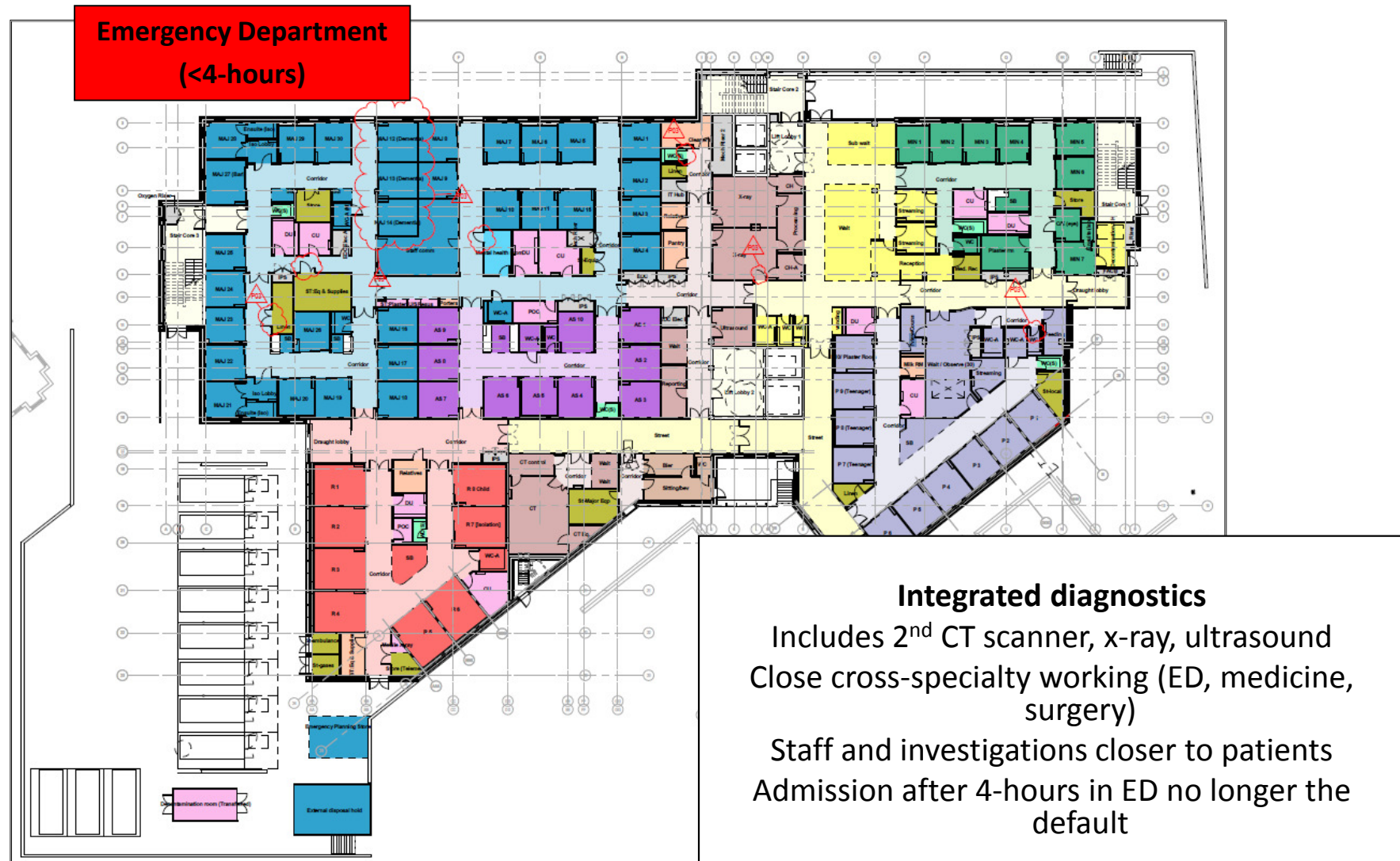
Wexham Park: New ED & Acute Care Centre



Emergency Department Wexham



Emergency Department: Ground Floor

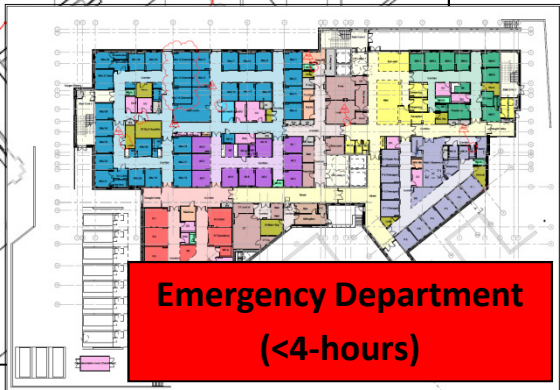


Integrated Medical Care: 1st floor

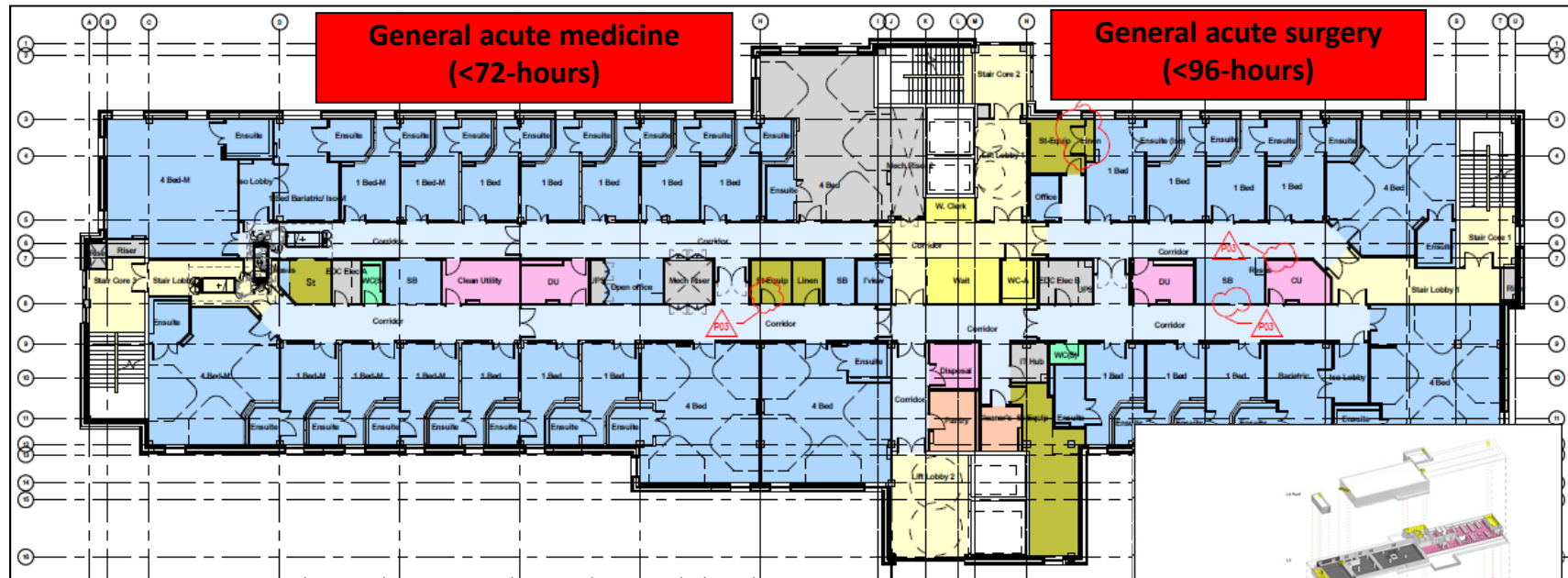


Same day discharge (“Ambulatory Care”)
Single overnight stay (34 beds)

Close cross-specialty working (ED, medicine, surgery)
Staff and investigations closer to patients
Admission after 4-hours in ED no longer the default



Acute medical and surgical beds: 2nd floor



Acute Care Centre Vision

Care for over 50% acute admissions to the Trust in a new state-of-the-art environment

Maintain and relieve pressure on other sub-specialist clinical areas outside of the Acute Care Centre (e.g. pPCI in cardiology)

Work to the highest standards for Emergency Care; the ability to meet clinical targets in a changing and challenged health service

"More rapid high quality care for more people"



Committed To Excellence

Working Together

Facing The Future

Frimley Health



NHS Foundation Trust

Emergency Department - Wexham

£49m investment



Responsive - Monitor dashboard (WPH/HH)

	Aug-15	Sep	Q2	Oct	Nov	Dec	Q3	Jan-16	Feb	Mar	Q4	Apr	May	Jun	Q1	Jul	Aug-16	Target	Weighting
Clostridium difficile																			
Total Clostridium difficile Cases	3	4	12	1	0	2	3	1	1	0	2	1	1	2	4	1	0		
Clostridium difficile Due To Lapses In Care	0	0	1	0	0	1	1	0	0	0	0	0	0	1	1	0	0	<=31 *	0.0 *
A&E																			
% Seen Within 4 hours	95.6%	94.3%	95.6%	94.3%	97.3%	96.8%	96.1%	93.6%	93.7%	92.8%	93.3%	93.2%	96.5%	95.4%	95.1%	92.8%	85.9%	95%	1.0
RTT Waiting Times																			
% waiting within 18wks - incomplete pathways	93.1%	93.0%	93.2%	93.0%	93.0%	92.1%	92.7%	92.7%	93.0%	92.9%	93.0%	93.4%	92.8%	93.0%	93.1%	93.6%		92%	1.0
Cancer																			
2 week waits – urgent GP referrals	95.5%	93.6%	94.8%	95.6%	97.3%	96.4%	96.5%	93.3%	96.5%	96.5%	95.6%	95.9%	96.7%	95.7%	96.1%	96.7%	in arrears	93%	1.0
2 week waits - Breast symptomatic referrals	95.3%	93.9%	95.5%	98.3%	98.6%	99.1%	98.7%	98.8%	100%	97.8%	98.8%	98.4%	96.0%	99.3%	98.0%	98.0%	in arrears	93%	
31 day wait for first treatment	100%	100%	99.5%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	in arrears	96%	1.0
31 day wait for second or subsequent treatment	100%	100%	100%	100%	100%	100%	100%	95.0%	100%	100%	98.4%	100%	100%	100%	100%	100%	in arrears	94%	1.0
31 day wait for second or subsequent treatment - Anti-cancer drugs	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97.6%	99.2%	100%	in arrears	98%	
62 day wait for first treatment	91.8%	85.5%	88.2%	86.7%	90.3%	96.0%	90.8%	90.8%	97.2%	93.3%	94.0%	88.8%	92.3%	97.7%	92.7%	91.5%	in arrears	85%	1.0
62 day wait for screening patients	100%	100%	100%	100%	100%	100%	100%	85.7%	100%	100%	96.0%	100%	100%	100%	100%	100%	in arrears	90%	
Overall performance score																			
Service Performance Score			0				0				1				0				
* C. difficile due to lapses in care - this is the overall trust target, there is no apportionment of a target to individual sites. Hence scored at Trust level and not site level.																			

System sustainability

Improving prevention and self care for all

Delivering more care outside of hospital

Supporting GP transformation

Reducing fragmentation – less duplication and greater co-ordination across health and care

IT gluing the system (email, booking, pathways)

Focus on reducing variation in outcomes

Strong focus on most vulnerable and at risk